

Validating a Serial Number

ActivInspire 1.4

Teachers that are using the old software, ActivStudio will need to validate their serial number to have access to the new ActivInspire software.

1. Log into www.prometheanplanet.com and log in with username and password. If you do not have one, select register.
2. Click on the *Support* Tab, then select *ActivInspire*.



3. Select *Download ActivInspire* at the bottom of the screen.



Welcome to **ActivInspire**

4. Choose your language.

UK English	US English	Deutsch
Français	Italiano	Português (Portugal)
Español	Dansk	العربية
Türkçe	Nederlands	עברית
Svenska	Suomi	Norsk
Русский	한국어	繁體中文
қазақша	简体中文	Tiếng Việt
Português (Brasil)		

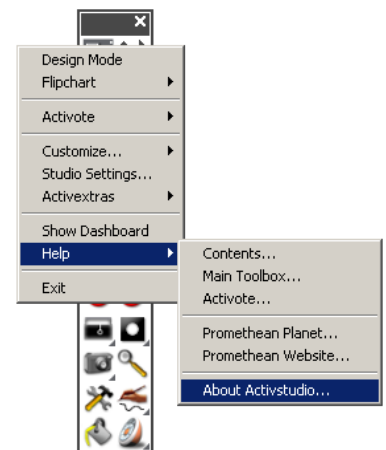


5. Scroll down to bottom of next screen.

a. If you have the serial number and product code from the left side of your board, select the Hardware tab and then fill in the blanks with your board's information.

OR

b. If you have a serial number from the ActivStudio software (which is found under Main Menu <Help < About ActivStudio), click on Software Serial Number and plug in your serial number from ActivStudio.



Click on **Validate** and it will generate a new Inspire Serial Number for you.

Home > Support > Software > ActivInspire > English

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Designed to work with Windows, Mac and Linux systems across a range of interactive whiteboards, ActivInspire makes any classroom an ActvClassroom. With the integrated learner response features of ActvVote and ActvExpression seamlessly integrated—in addition to dual-user capability—ActivInspire is more than mere software: it is the way to engage students in learning.

Existing Users of ActivInspire
Existing ActivInspire users upgrade through the dashboard [\[show me\]](#).
If you are upgrading from an existing version of ActivInspire and have ActvExpression or ActvVote devices, you will need to upgrade the firmware on your devices.
[Learn More](#)

New to ActivInspire?
Existing ActvStudio and ActvPrimary users can install ActivInspire 1.4 alongside ActvStudio and ActvPrimary. Just follow the steps below.
ActvBoard® and ActvHub users you can upgrade to 1.4 Professional for FREE. *(not including ActvBoard 100 Board users)
Just have your hardware serial number ready to input at the bottom of this page.

1. Download your FREE [ActivInspire Resource Pack here](#)
2. Click on the below button to [download & install ActivInspire 1.4](#).
3. Use ActivInspire Personal Edition or the Free 60 Day Trial. Alternatively upgrade to Professional Edition.

[Download Version 1.4](#) [New Features Your Guide](#) [ActivInspire Licence Personal Edition](#) [ActivInspire Licence Professional Edition](#)

Serial Format

Software Serial Number

Hardware Serial Number

Serial Number

Product Code

- When you open the ActivInspire software on your computer, fill in the license agreement with your own username and organization and your new ActivInspire serial number. Click "I accept..." and click OK.

